

# Authorization of Personal Info Change / Account Closure

My name is \_\_\_\_\_, and I am fully responsible for accuracy of my personal information change below. The change of my personal information is no related to any illegal activity. If my BitoEX account involves any illegal issue due to personal information change this time, I understand and will take all related legal responsibilities. BitoEX will be authorized to deal with illegal issues as Taiwan's law enforcement authority requests.

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Signature Of Declarant

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Date

Please choose and check box(es) below if you want to change.

<input type="checkbox"/> <b>1. Personal Info Change</b>	<input type="checkbox"/> <b>2. Account Closure</b>
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<b>Personal Information Record On BitoEX Account ( Current Before Change )</b>	
<b>First Name/Last Name:</b>	
<b>E-mail Account:</b>	
<b>Mobile Number:</b>	
<b>Country:</b>	
<b>Zip Code:</b>	
<b>Address:</b>	

Please choose and check box(es) below and fill out complete the new personal info.

( No need to fill out below when choose "**2.Account Closure** " )

Item to be changed	New Information
<b>*Required Field</b> <b>Reason for change/closure</b>	
<input type="checkbox"/> <b>First Name/Last Name</b>	
<input type="checkbox"/> <b>E-mail Account</b>	
<input type="checkbox"/> <b>Mobile Number</b>	
<input type="checkbox"/> <b>Address</b>	<b>Country:</b> <b>Zip Code:</b> <b>Address:</b>

## Apply for “Personal Info Change” please provide the information as below:

1. The “Authorization of Personal Info Change” which needs to fill in the info and signed it by hand.
2. The clear image file which indicates your face and your hand holding your ARC or Passport and a note with the word 'For BitoEX personal info change', today's date and your signature. Please be careful not to cover the document.

\*Please reference as picture:

3. Your ARC or Passport (For Taiwanese, please submit your Taiwan National Identification Card, do not submit passport. Thank you.)
4. Attach the billing statement of your Old or New (Level B or A User Only) mobile number.

Please attach with all docs. The title please write “Authorization of Personal Info Change” and email to [support@bitoex.com](mailto:support@bitoex.com).

(If you are under the age of eighteen, please attach your guardian's identity documents and also need signature of guardian)



## Apply for “Closure Account” please provide the information as below:

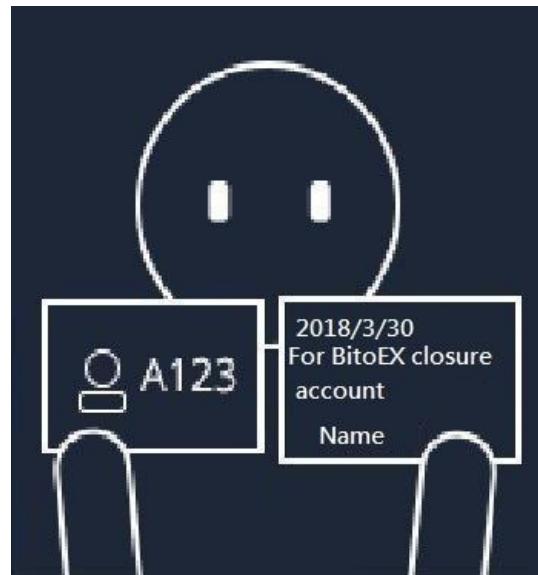
1. The Authorization of Account Closure” which needs to fill in the info and signed it by hand.
2. The clear image file which indicates your face and your hand holding your ARC or Passport and a note with the word 'For BitoEX closure account', today's date and your signature. Please be careful not to cover the document.

\*Please reference as picture

3. Your ARC or Passport (For Taiwanese, please submit your Taiwan National Identification Card, do not submit passport. Thank you.)

Please attach with all docs. The title please write “Authorization of Closure Account” and email to [support@bitoex.com](mailto:support@bitoex.com).

(If you are under the age of eighteen, please attach your guardian's identity documents and also need signature of guardian)



Once we receive all correct docs we will assist you as soon as possible. Thank you.